# Using Social Media Effectively – for Makers

Matilda Sandys-Renton, The Goldsmiths' Company



- A great tool for selling your work.
- An exciting way to communicate your processes, materials, inspiration and narrative in order to gain value.
- Can introduce you and your work to new audiences with other interests.
- Can create/encourage new professional and creative opportunities.
- Connect you with organisations or individuals.



### SELLING

- Connect your online shops encourage conversations and encourage your followers to 'Pin' or 'Save' to their personal wish lists etc.
- Lack of confidence can be a huge barrier to making a purchase. If your followers can see that you have a big fan base/lots of comments and likes – they can have confidence in your work by seeing the quality of your followers.
- Selling work through Social Media is risk free and when you make a sale, all of the profit it yours!





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View Insights

Promote







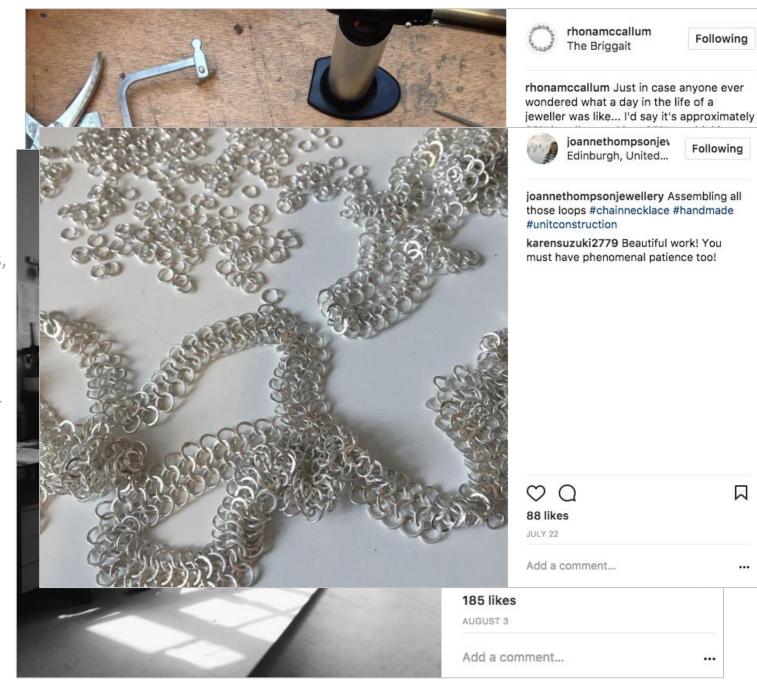
Lik

Liked by danger\_iewels, elizabethterzza and 448 others goldsmithsfair Plan ahead for Valentine's Day! #GoldsmithsFair exhibitor @scarlettfrenchjewellery is selling these beautiful 22ct gold plated silver studs in her shop for £162! Head to scarlettcohenfrench.com/shop to purchase. Small Circle Disarray Studs also available in Sterling silver for £152

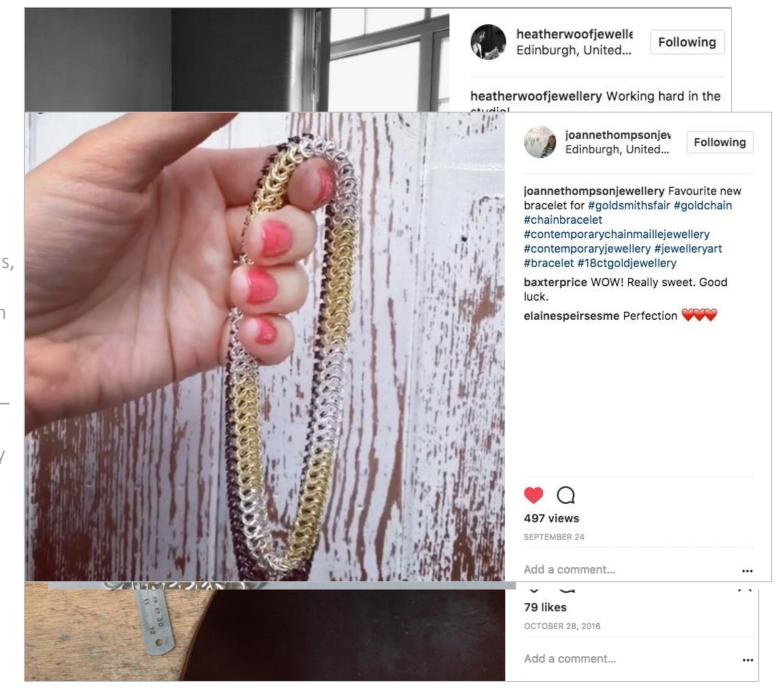
### ADDING VALUE



- Social media can help tell the hidden stories behind your work, and builds an appreciation of it. This can help the potential buyer to understand the true value of the work.
- These stories might show your skills, materials, processes, traditions – showing this narrative can help your potential buyers to have faith in the quality of your work.
- Make your followers feel part of your stories –
  engage with them in conversation over social
  media, make it mean something to them buy
  helping them to understand your processes.



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### POSITIONING AND CONNECTING

- Connect with organisations and individuals in fields relevant to your work.
- Targeting particular individuals like curators or fashion buyers to help position your work within specific market niches.
- Having a good community of supporters people who enjoy your work and want to see it succeed can be motivating and a source of practical help in gaining new audiences.



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Following

goldsmithsfair Beetle Lapel Pin by @shaunleanejewellery from the Goldsmiths' Fair 2017 exhibition, Timeless Innovation.

Curated by @joannahardyltd the exhibition included selections from the Goldsmiths' Company Modern Jewellery Collection and other private collections.

Learn more about the exhibition on our blog by clicking on the link in the bio or heading to www.goldsmithsfair.co.uk

#LapelPin #ShaunLeane #jeweller #Jewellery #gold #precious #beetle #goldheetle #Precious #Maker #Diamonds

#MakerMonday #AtTheStudio We visited long term Fair exhibitor, @josefkoppmann at his studio in

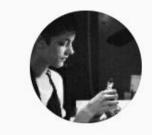
@OxoTowerWharf > goo.gl/sK8omm





### WHICH PLATFORMS SHOULD YOU USE?

- Don't try to use all platforms as it can become a lot of work – if you find it easier, concentrate on one or two and keep them well maintained. Don't feel the need to use all social media platforms
- Instagram and Pinterest are a great place for makers to show and sell their work, as it's so visual you needn't worry about what to write.



#### heatherwoofjewellery

Following

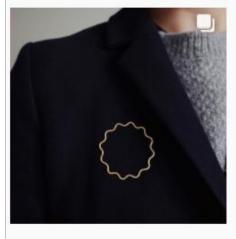
· ...

560 posts

7,887 followers

992 following

Heather Woof Contemporary Jewellery. Handmade in Edinburgh. →Shop onlin →www.heatherwoof.com/shop







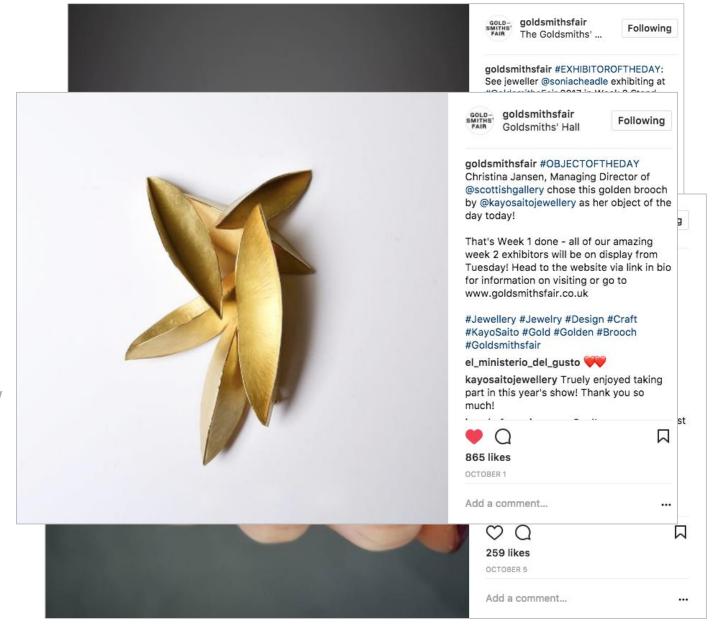




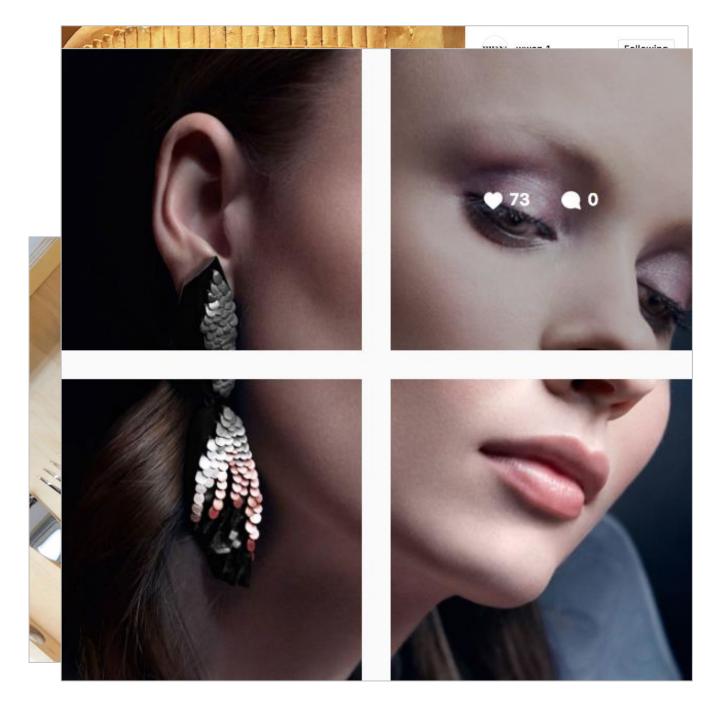


### **BEST PRACTICE**

- Be active but don't over-share.
- Keep your posts well-spaced throughout the day.
- Consider posting times when is your audience most active? Platforms like Instagram (as long as you're set up as a company) and Facebook will tell you this information based on your followers in your Analytics.
- Quality over quantity Better to spend time on getting the photograph right than posting multiple bad quality images. This is your visual identity - how you want that to be communicated?
- Use good lighting for your photography.

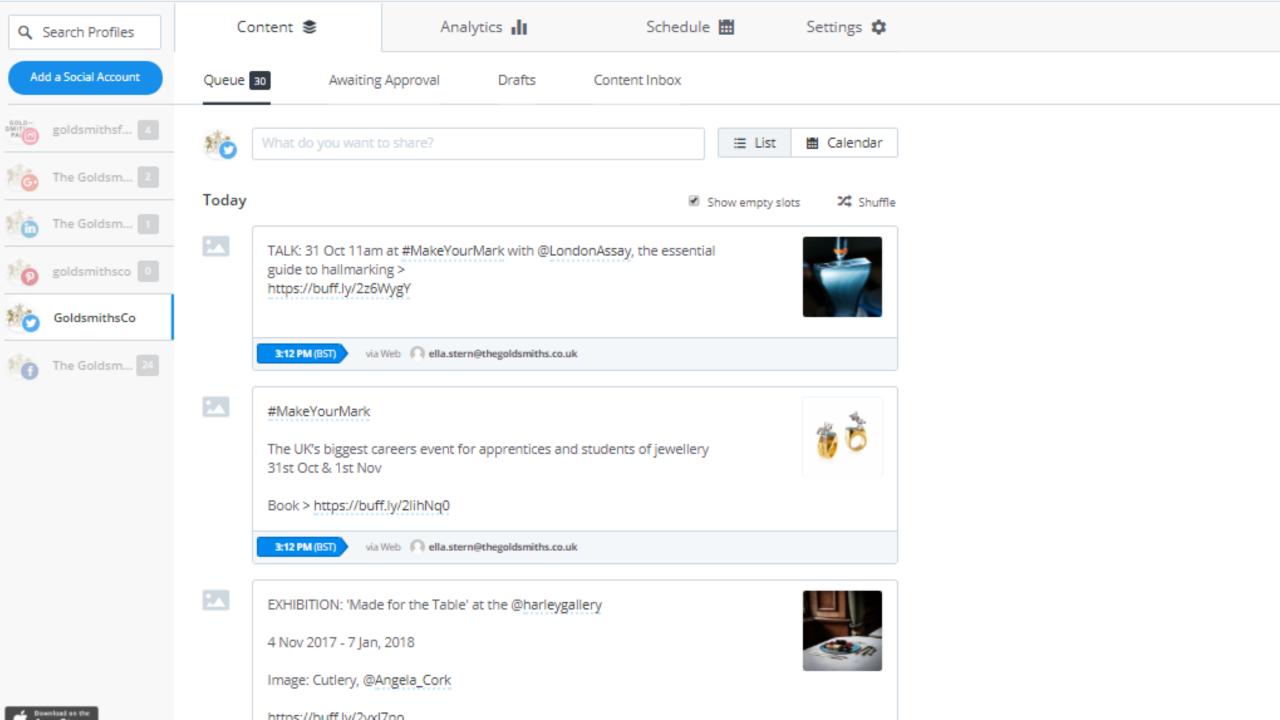


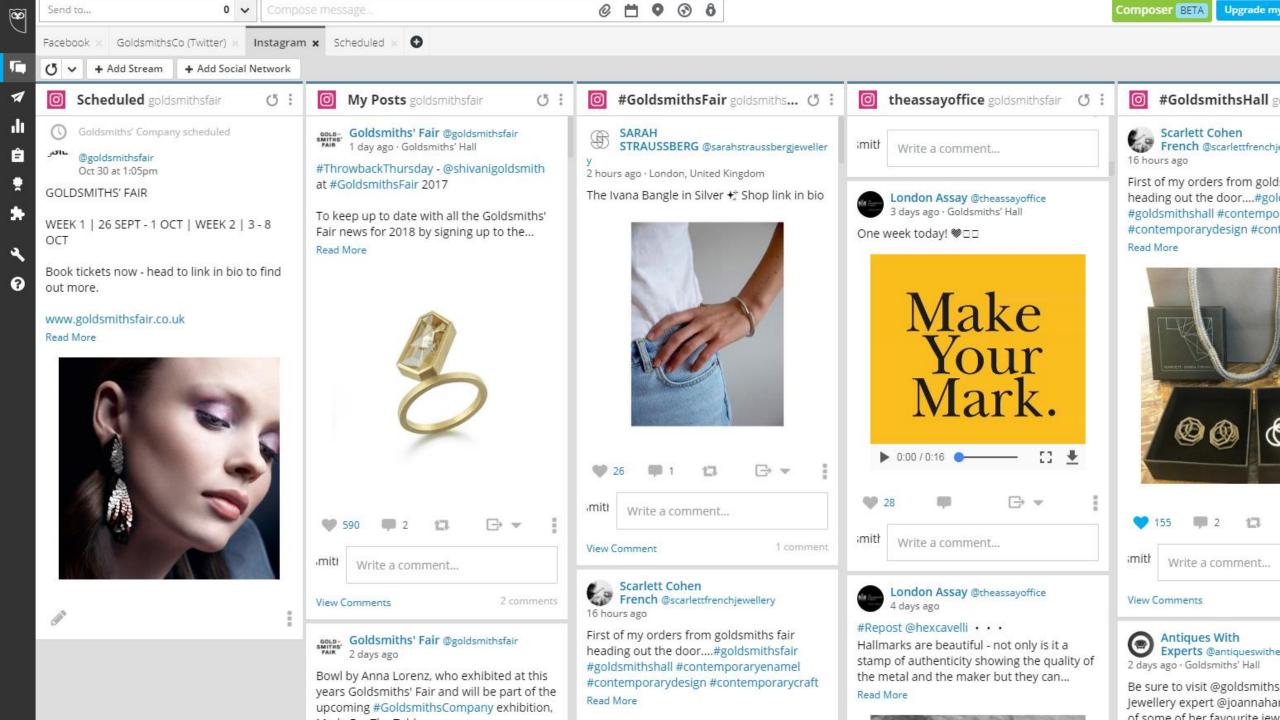
- Use social media to support all the different aspects of your business and creative development.
- Plan ahead put together a schedule of your upcoming events/deadlines etc to work into your posts.
- Never buy followers this doesn't gain a genuine response to your posts and will only reflect negatively in your likes and comments.
- Think of your Instagram as a curated gallery space –
   consider how your images look together.

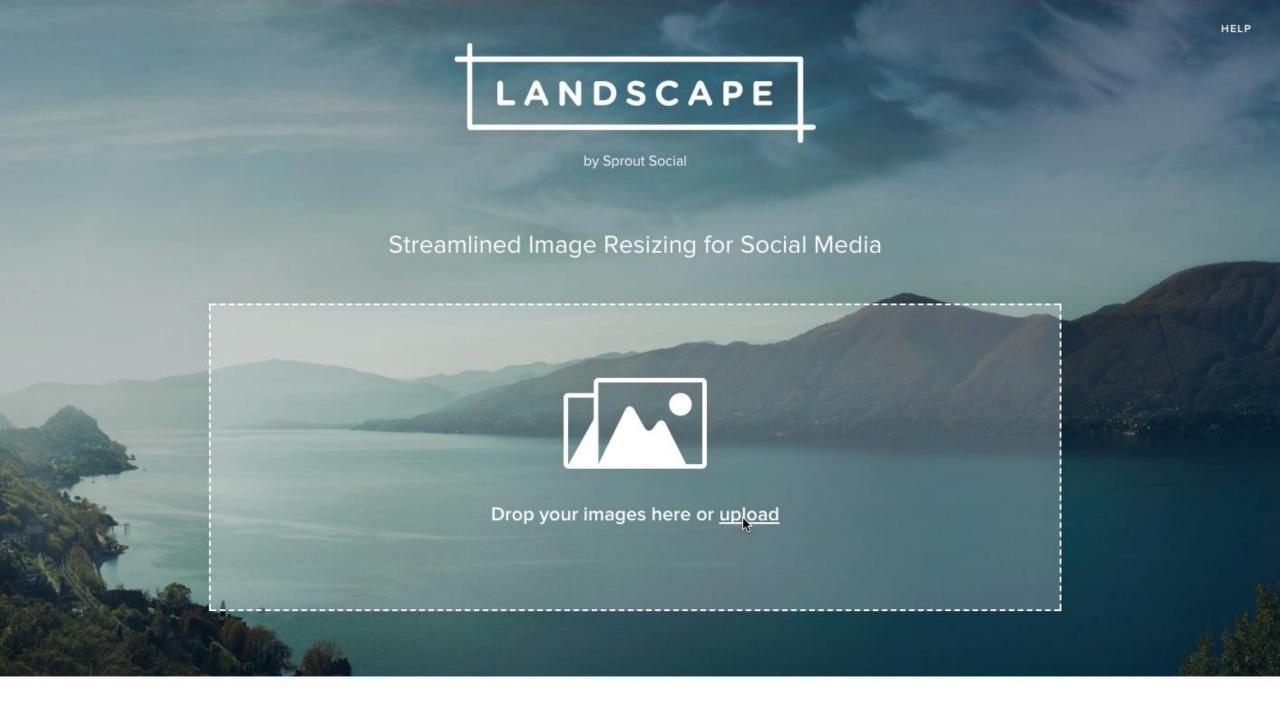


## **USEFUL TOOLS**









Choose Networks and Sizes

Crop Images

Download

#### Which networks should we resize for?





4 sizes

4 sizes



4 sizes





4 sizes

6 sizes







3 sizes







gplus-In-Stream\_Wide\_\_The Drawing Room (73)



instagram-In-Stream\_Square\_\_The Drawing Room (73)

Don't want to resize for each network individually? Have Landscape auto-crop ins



linkedin-In-Stream\_Wide\_\_\_The Drawing Room (73)



pinterest-Pin\_Board\_\_\_The Drawing Room (73)



twitter-In-Stream\_Wide\_\_The Drawing Room (73)

All your designs

Shared with you

Create a team

Your brand

Explore templates 7

Add new folder

1/2

Other

Trash

Upgrade



















Poster

More...

Social Media Facebook Post

**US Letter** 

Photo Collage

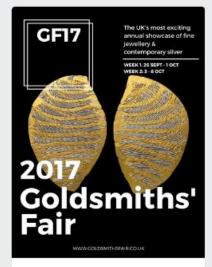
Social Graphic

Presentation

**GOLDSMITHS' FAIR 2017** 



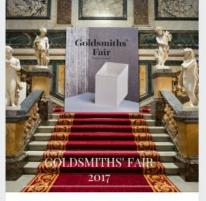
Goldsmiths'fair 2017



Goldsmiths' Fair



092919



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### THANK YOU

### Resources

#### Schedulers

www.buffer.com www.hootsuite.com

#### **Image Resizing**

www.sproutsocial.com/landscape

#### Layouts

www.canva.com

#### Jewellers with successful social media channels

Sarah Straussberg
Heather Woof
Joanne Thompson
Margaux Clavel (@WWAN.1)
Ami Pepper
Chris Boland

